



Job Posting – Internal/External

POSITION: Street Outreach Worker – Full Time

LOCATION: Outreach

HOURS: 8am – 4pm

Na-Me-Res (Native Men’s Residence), located in Toronto, is a diverse, multi-service organization. Our Mission Statement is: Through a culture-based approach that addresses the holistic needs of its clients, Na-Me-Res’ mission is to provide temporary, transitional and permanent housing to Indigenous men experiencing homelessness in Toronto, while providing outreach and support services to the broader Indigenous homeless population.

MAIN FUNCTION: The Street Outreach worker provides support to homeless individuals living on the street, in parks, ravines to address their basic needs to live a life away from homelessness and toward a more self-sufficient lifestyle, a while ultimately working towards finding safe and sustainable housing.

DUTIES AND RESPONSIBILITIES:

- Engage and build rapport with clients who are living on the street, in parks and ravines.
- Address clients’ basic needs and determine readiness for housing
- Create client files and input all client information within “SMIS” (our client’s database) as per our funding agreement.
- Identify types of housing needs including shelter, transitional, supportive, long-term care facilities as we work towards permanent residential settings.
- Assist and support clients to complete housing applications, to reactivate existing applications and other applications as required.
- Support and accompany clients to housing and other appointments and services when appropriate
- This position will require driving agency vehicles and making scheduled stops at drop-in sites but not limited to parks and ravines to distribute essential supplies, clothing and hygiene supplies to individuals experiencing homelessness
- Assist clients in locating and utilizing community resources as support to maintain their housing
- Provide eviction prevention and intervention service to clients whose housing security is at risk
- Participate in regular case management supervision
- Submit completed case summaries to the Manager
- Maintain up to date files on each client including case notes and referrals
- Ensures that program delivery is consistent with Indigenous Culture and traditions
- Ensures that program delivery meets the City of Toronto’s Housing First Framework
- Other duties as identified by their supervisor

SKILLS REQUIRED:

- Familiarity with housing resources in Toronto
- Ability to prioritize and manage multiple jobs effectively
- Ability to work under pressure and to meet deadlines
- Able to communicate effectively – Good oral and written communication skills
- Knowledge and ability to work with computers
- 10 years’ driving experience insurance requirement
- A valid Ontario Driver’s License and clean driving abstract is a requirement

EDUCATION & EXPERIENCE

- An education in social services or other related discipline or equivalent
- Several years of experience in a related organization

- Must pass Vulnerable Sector Check
- Successful experience working with a diverse population
- Knowledge of Indigenous culture and traditions is an asset

Na-Me-Res encourages Indigenous applicants (First Nation, Metis and Inuit). We thank all applicants, however, only those selected for an interview will be contacted. If you are invited to an interview and require accommodation, we will make every effort to accommodate you.

SALARY: \$50, 414.00

CLOSING DATE: February 24, 2025, at 12pm.

(Hand delivered resumes will not be accepted, please no phone calls)

A resume and cover letter can be mailed, faxed or emailed to:

Human Resources

26 Vaughan Road, Toronto, ON M6G 2C4

Fax #: (416) 652-3138 / **Email:** jobs@nameres.org